This has been a record setting winter for most of us. Coldest, wettest, longest, darkest, busiest... Our hospital has had the highest census for December and January since DRG's began in 1983. Our community has discovered the Internet, and physicians are being bombarded with questions from their patients about the latest "cures" on the net. I'm glad our medical staff relies on the library to help them but the workload has become a tidal wave. There is no such thing as a simple straight-forward search request anymore. I think the theme for our 1997 meeting this fall will have a special meaning for me, "Surviving and Thriving in an Age of Technology", especially if that includes cloning library staff members ;)... 

Spring has always been the time of year I make my resolutions and long range plans. (I'm always too exhausted from Christmas to think of any in January.) This year it's also time for our chapter to look at our long range plans, and decide what direction our professional organization should go in the next five years. You will receive a member survey in the next few weeks, please take the time to think about what PNC/MLA means to your future and help us steer a course that benefits you and your professional development.

This year we will be experimenting with electronically publishing our newsletter. We hope it will evolve into a snazzy web document that reflects the energy, talents, and special interests of our membership. As always, your input is what will make it happen!!!

I hope to see many of you in the Emerald City as we host MLA in May. I'll add my arm-twisting to that of Linda Milgrom to encourage you to sign up for the hospitality desk and help make our guests visit to the Pacific Northwest memorable.

Note from the Editor
This is the first issue of Northwest Notes published electronically. Please let me know what worked and what didn't. Do you want chapter links? Do you want past issues available online? Would an online copy of the Chapter Map be valuable?

Please use the feedback link to send your comments to me. Links are also in place on the officers and committee chairs page so you can send email messages to them.
We will be having an Executive Board meeting in Seattle on April 25th. Please share your issues with us.
Around the Region

Spokane Medical Library
As of January 1, 1997, the Spokane Medical Library is no longer affiliated with Washington State University Spokane. The contractual agreement between WSUS and the Spokane County Medical Society came to an end on December 31, 1996. For all purposes, there is no longer an SML.

The SML collection <43+ titles/10 year runs> were gifted to WSUS and CALS which is a joint-use library of Washington State University Spokane and Eastern Washington University. We will maintain this collection, we'll also add our WSU/CALS and EWU/CALS health science titles to our Serhold list. We will continue to be a Docline participant and maintain all other local and regional health science library ties. Instead of referring to us as the SML, just replace it with CALS!

submitted by Kathy Schwanz

ILL Charges Instituted
Effective March 15, 1997, Bastyr University will begin charging $8.00 for filling interlibrary loan requests to all lenders. For a very long time, we have been a net lender, and had not been charging for ILLs to health science and public libraries. Now it is becoming apparent that it is necessary for us to institute this policy. Thank you for your understanding.

BASTYR UNIVERSITY LIBRARY
library@bastyr.edu

New address and phone:
14500 Juanita Dr NE
Bothell WA 98011
206-602-3020

website: http://www.bastyr.edu (Library subdirectory)

Oregon Consumer Health Alliance
A group of Oregon medical librarians have been meeting since 1995 to discuss the creation of an Oregon consumer health library on the Internet. Named the Oregon Consumer Health Alliance, this project includes representatives from Oregon Health Sciences University, the VA Medical Center in Portland, Tuality Hospital in Hillsboro, and Willamette Falls Hospital in Oregon City. Incorporated in January, 1997 as an Oregon not-for-profit corporation, the OCHA is committed to empowering Oregon citizens to
become healthier through cost-effective delivery of consumer health information on the Internet.

The Columbia-Willamette Area Health Education Center, one of the five regional AHEC sites in Oregon, has agreed to support OCHA through participation as its fiscal agent. The Oregon AHEC is a network of five regional sites for the education and training of current and future health care providers, and for the provision of health education programs for the public. The OCHA is currently seeking funding from a variety of granting agencies, although it eventually anticipates that the project will be self-sustaining as it brings in new members.

The collaborating institutions have agreed to promote patient usage of these services by incorporating this initiative into their current preventive health care strategy. This will include making physicians aware of this new resource, distributing information through newsletters, and by printed brochures.

For further information about the project, contact:

- Natalie Norcross (norcross@ohsu.edu)
- Jim Morgan (morgan@ohsu.edu)
- Elizabeth Wood (woode@ohsu.edu)
- Margaret Connors (connorsm@ohsu.edu)
- Mara Wilhelm (wilhelm.mara_r@portland.va.gov)
- Kathy Martin (martink@teleport.com)
- John Webber (103160.3137@compuserve.com)

submitted by Kathy Martin, Medical Librarian
Willamette Falls Hospital
1997 PNC/MLA CE Survey Results

231 PNC/MLA continuing education survey forms were sent out in January 1997 to the PNC/MLA mailing list; 130 completed forms were returned. Your Regional Medical Library has been mailing and tallying this survey for PNC/MLA since 1983.

1. Library related education
   - 102 MLS
   - 12 college courses
   - 16 trained on the job

2. Type of library
   - 33 academic health sciences library
   - 8 academic library
   - 35 large hospital (200+ beds) library
   - 29 medium hospital (75 to 199 beds) library
   - 6 small hospital (1 to 74 beds) library
   - 14 other

3. Course Topics. Respondents were asked to put checks next to the five course topics you would find most useful. Respondents were also asked to suggest other topics.
   - 71 Web browser plug-ins/helper applications - overview and demonstrations (Adobe Acrobat Reader, Real Audio, etc.)
   - 59 Internet search engines--advanced searching techniques (for example, advanced Alta Vista searching)
   - 48 Sources of statistical information in the health sciences
   - 47 Effective presentation techniques and tools (for example, PowerPoint)
   - 41 Document delivery options--identifying, comparing, evaluating
   - 40 Panning for gold: searching for clinical, evidence based medicine information
   - 36 Nursing information sources - what do nurses need on the floor
   - 33 Providing health information to consumers and patients
   - 33 Developing critical appraisal skills for reading the medical literature
   - 30 Effective institutional politics/leadership within the organization
   - 30 Setting up a home page, including HTML and home page design
   - 27 Advanced Web site management and establishing an Internet node (perl and shell scripting, VRML, etc.)
   - 25 Basic epidemiology
   - 23 Collection development
   - 19 QuickDoc

4. Course Format. Respondents were asked to check which kind of presentation they find most instructive and useful.
   - 102 course with lecture/discussion/exercises
   - 9 small group sharing session
5 independent study with videotape or software
5 independent study with self-paced manual

5. Course Length. Respondents were asked to check which they preferred.
   - 56 half day
   - 16 full day

6. Fees. Respondents were asked to check the maximum fee they would pay for a course of high interest.
   - 3 $25
   - 32 $50
   - 37 $100
   - 3 $200

7. Credit. Respondents were asked to check whether MLA credit for a CE course is an important factor for them.
   - 31 yes
   - 43 no

8. Respondents were asked to state what has been the single most valuable professional educational activity for them over the past three years and why. Responses are available upon request.

submitted by Nancy Press, 3/7/97

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Lending Library Update

Getting Out of the Box: The Knowledge Management Opportunity, Special Libraries Association, 1996. Videotape, presenter handouts, and facilitator notes. Quote from facilitator notes, "Both the materials and the video are organized into three separate sections so that you can use them in a modular format--perhaps covering one topic at a department meeting in your organization and another at a Special Libraries chapter meeting. The three topics are:

- *Vision, leadership, and the role of the corporate librarian
- *Acquiring the new skills and overcoming the barriers
- *Creating and launching knowledge products

Owned by the Pacific Northwest Chapter/Medical Library Association. For loan without charge from the NN/LM PNR for any health librarians in the Pacific Northwest.

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Regional Meetings Update

PICTURE THIS

Picture yourself enjoying one of PNC/MLA's annual meetings. Do you have any pictures? The Archives is seeking photographs, slides, or anything pictorial from past meetings - and the older the better. The Centennial Committee is working on a celebration of our own chapter's history for the Banff meeting in 1998.

If you have any photographs you would like to donate to the PNC/MLA archival collection, please send them to:

Janet Schnall, Archivist
PNC/MLA
Health Sciences Libraries and Information Center
Box 357155
University of Washington
Seattle, WA 98195-7155

MLA '97 Annual Meeting Listserv

MLA has set up a new listserv for individuals attending the 97 annual MLA meeting.

The purpose of this listserv is for attendees to exchange information about the meeting, find roommates, dining companions, cheaper airflights, etc.

MLA in Chicago will not moderate this list or see it as a means of communication with MLA in Chicago itself. If attendees wish to communicate with MLA in Chicago, direct email, fax, or phone calls are the proper methods.

To subscribe to MLA-97AM please send an email to:

majordomo@mlahq.org

in the body of the message type:
subscribe mla-97am

To send messages to the list, send it to:
mla-97am@mlahq.org
please use a subject line.

If you have problems subscribing, contact:
Frederick Friedman-Romell
MLASA@MLAHQ.ORG
Majordomo email administrator

submitted by Carla J. Funk
Medical Library Association
funk@mlahg.org

YOU ARE INVITED TO ATTEND THE CANADIAN COUNTERPART TO MLA

Canadian Health Libraries Association Conference/ Association des Bibliotheques de la Sante du Canada

21st Annual Conference

May 28 - June 1, 1997

University of British Columbia
Vancouver, BC, CANADA

Theme: "Drawing Closer -- Reaching Further"

Keynote speakers: Dr. Robert Evans, internationally recognized health economist, UBC
Dr. Anne Crichton, Professor Emerita, UBC

For details visit our newly revised web site at:
http://www.library.ubc.ca/life/chla97/

The conference follows immediately after the Medical Library Association 1997 annual meeting in Seattle, just to the south of Vancouver.

If you would like to receive a copy of the preliminary programme, please contact:

Carol MacFarlane
Registered Nurses Association of B.C. Library
Tel: (604) 736-7331, local 119
Fax: (604) 738-2272
E-Mail: Macfarla@mabc.bc.ca

Note: Air Canada is the official airline of the conference. Quote the event number CV970089. For each 30 attendees that book with Air Canada, we will be eligible for a free ticket to be drawn at the conference. EXHIBITORS ARE ALSO ELIGIBLE FOR THE CONFERENCE RATES, plus 25% off cargo services!!

submitted by Linda Howard
CHLA CONTINUING EDUCATION COURSES 1997

"Discover and Integrate Internet Information Into Your Medical Library Practice"
   Presenter: Rita Vine, Marketing and Instruction Coordinator, Gerstein Science Information Centre, University of Toronto
   Wed. May 28 9:00am - 4:30pm
   $150.00 CHLA/MLA members
   $200.00 nonmembers

"Copyright in the 90's: Where Are We, How did We Get Here, Where are We Going"
   Presenters: Dr. Richard Hopkins, Assistant Professor, School of Library, Archival and Information Studies, University of British Columbia; and
   Mary Anne Epp, Director of Contract Administration, Langara College
   Wed., May 28 9:00 - noon
   $75.00 CHLA/MLA members
   $100.00 nonmembers

"Reinventing Yourself in the Workplace"
   Presenter: Jan Greenwood, Library Consultant
   Wed. May 28 1:30 - 4:30pm
   $75.00 CHLA/MLA members
   $100.00 nonmembers

"Information Resources in Alternative Medicine for the Medical Librarian: theory and applications"
   Presenter: Deborah Caplow, Head Librarian, Bastyr University, Seattle, Washington
   Thurs. May 29 1:30pm - 4:30pm
   $75.00 CHLA/MLA members
   $100.00 nonmembers

"Introduction to Records Management"
   Presenter: Jan Greenwood, Library Consultant
   Thurs. Jan 29 9:00 - 12:00 noon
   $75.00 CHLA/MLA members
   $100.00 nonmembers

"Quickdoc Introductory Workshop"
   Presenter: Jay Daly, Medical Librarian, Beth Israel Deaconess Medical Center, Boston, Mass
   Thurs. May 29 9:00 - noon
   $75.00 CHLA/MLA members
   $100.00 nonmembers

"Quickdoc Advanced Workshop"
   Presenter: Jay Daly, Medical Librarian, Beth Israel Deaconess Medical Center, Boston, Mass
   Thurs, May 29 1:30 -4:30pm
$75.00 CHLA/MLA members
$100.00 nonmembers

submitted by Linda Howard
Chair/Publicity, CHLA 97
Surrey Memorial Hospital
Lhoward@smhpol.hosp.gov.bc.ca

PNC Annual Meeting in Portland

The Pacific Northwest Chapter will hold its annual meeting October 15-18, 1997 at the Benson Hotel in Portland, Oregon.

This year's theme will be "Surviving and Thriving in the Age of Technology."

Exhibits are being handled by Ann vonSegen (vonsegen@ohsu.edu; (503)291-2257); registration by Natalie Norcross (norcross@ohsu.edu; (503)681-1121)).

submitted by Pam Bjork, MLS Acting Head Librarian
Western States Chiropractic College Portland, OR

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Membership Form

To join the Pacific Northwest Chapter, send dues to:

Pam Spickelmier  
Dues: $15.00 U.S. or $18.00 Canadian
PNC/MLA Treasurer
3766 S. Rush Creek Place
Boise, ID 83712

MAKE CHECK PAYABLE TO: PNC/MLA

Your Name: ________________________________

Address: ________________________________________________________________________

_______________________________________________________________________________

(You may use home or work address)

Email: ________________________________

Circle one: Renewal  New Member

Membership type requested: Individual  Institutional

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1997 PNC Board & Committee Chairs

Chair  Marcia Horner
Chair-Elect  Maryanne Blake
Past-Chair  Leilani St. Anna
Recording Secretary  Janice Bacino
Membership Secretary  Natalie Norcross
Treasurer  Pamela Spickelmier
Chapter Council Representative  Nancy Press
Chapter Council Alternate  Bonnie Chadbourne

Committee Chairs

Archives  Janet Schnall
Automation & Technology  open
Bylaws  Jan Schueller
Education  Carolyn Olson
Governmental Relations  Kathy Martin
Nominating & Elections  Leilani St. Anna
Program - Portland '97  Caroline Mann
Publications / Newsletter  Kathy Murray
Researchs  Nancy Griffin
Liaison to MLA/AHIP  Kim Granath

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People Moves

Jean Anderson / Bob Hollowell
On Friday afternoon, 3/21, Sandy Norris, SMC Director of Medical Education, announced:

- "The Reference Library at Swedish/First Hill is hosting an Appreciation Coffee for Jean Anderson in honor of her years of service to Swedish.
- "The Appreciation Coffee will be held in the Library at the First Hill Campus from 10:30 to 11:30 am on Wednesday, March 26, 1997. Please join us and share this with areas which do not have email.
- "Jean Anderson is "turning the reigns" over to Bob Hollowell who will be the new Manager of the library.
- "Please join me in thanking Jean and congratulating Bob!"

submitted by Mike Scully

CHLA/ABSC Board Members do the Two Step
CHLA/ABSC Board Members Janet Joyce, Secretary and Lea Starr, Past-President have recently moved to new positions in the library community.

Janet Joyce has joined the Caritas Health Group as manager of library services for the Misericordia Community Hospital and Health Centre and Grey Nuns Community Hospital and Health Centre. She moved west from Ottawa where she had been manager of library services for the Royal Ottawa Health Care Group for over 8 years. Prior to her move she had been active as Chair of the University of Ottawa Affiliated Hospital Libraries Group. Janet was born and raised in Quebec and this is her first experience working in the west. Edmonton was in the middle of one of its nice long cold spells, -25C to -30C when she arrived which made apt. hunting somewhat challenging.

Lea Starr returned to the University of Alberta Library, joining the staff in the Science and Technology Library on January 1st. She had completed a 1.5 year secondment from the John W. Scott Health Sciences Library to the Caritas Health Group. She is extremely pleased that Caritas decided to fill the librarian position on a permanent basis and that they were able to lure Janet to Edmonton to take the job. She is now learning the ins and outs of Standards and Patents as well as relying on her background in biochemistry.

Janet and Lea can now be reached as follows:
Janet Joyce
Library Manager
Caritas Health Group Library Services
PRESIDENT CLINTON NAMES CO-CHAIRMAN AND MEMBERS OF THE ADVISORY COMMITTEE ON HIGH-PERFORMANCE COMPUTING AND COMMUNICATIONS, INFORMATION TECHNOLOGY, AND THE NEXT GENERATION INTERNET.

February 12, 1997

President Clinton today announced his intention to designate Ken Kennedy as Co-Chairman of the Advisory Committee on High-Performance Computing and Communications, Information Technology, and the Next Generation Internet. In addition to announcing the Co-Chairman, President Clinton announced his intention to appoint 19 members to this new Committee.

The Advisory Committee will provide guidance and advice on all areas of high performance computing, communications and information technologies. The Commission members bring a broad range of expertise and interests from business and universities. They will provide valuable guidance to the administration's efforts to accelerate development and adoption of information technologies that will be vital for American prosperity in the 21st century.

The President is announcing the following individuals as members:

**Sherrilynne S. Fuller** of Seattle, Washington, is Director of Health Sciences Libraries and Information Center and Director of the National Network of Libraries of Medicine, Pacific Northwest Region, at the University of Washington. She is the Acting Director of Informatics and Associate Professor of Medical Education at the University of Washington School of Medicine. She is a Fellow of the American College of Medical Informatics.

A complete list of committee members will be published in the NN/LM PNR Supplement.

"In Memoriam"

Kay Irvine (1954-1996) earned her M.L.S. with honors from the University of California at Berkeley in 1978 and had been Library Director at Western States Chiropractic College since 1980. That same year
she initiated the Index to Chiropractic Literature, the leading cumulative index of academic writings in chiropractic, and had edited it since that time. Her professional life was distinguished by service at the regional and national level, including the Chiropractic Libraries Section of MLA, PNC/MLA, OHSLA, and the Chiropractic Librry Consortium. She was inducted into the Academy of Health Information Professionals as a Distinguished Member in 1990.

Kay was a Master Gardener, a gourmet cook, an enthusiastic traveler, an avid tennis player, an opera buff, a knitter of gorgeous sweaters, an incurable chocolate lover, and a voracious reader. She volunteered for years at the Midland Branch of the Multnomah County Public Library.

Memorial contributions, if in the form of a check, can be made out to Western States Chiropractic College, indicating The Kay Irvine Memorial Fund.

submitted by Pam Bjork, MLS  Acting Head Librarian Western States Chiropractic College

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Press Releases

MLA News Releases

This release is also available on MLANET at www.kumc.edu/MLA.

MLA ANNOUNCES NEW CORPORATE PARTNERS FOR 1996/97

The Medical Library Association is pleased to announce three additions to its distinguished list of corporate partners:

- KNIGHT-RIDDER INFORMATION, INC.
- RITTENHOUSE BOOK DISTRIBUTORS
- TETON DATA SYSTEMS

For the past eight years, MLA's corporate partner program has provided a forum for the leaders of those companies that provide products and services to health information professionals. This alliance has also provided funding for the research and development of information systems and services.

MLA Executive Director Carla J. Funk voiced her support of MLA's corporate partner program, "All of our members have benefited over the years from our relationship with the corporations who supply products and services to the medical and health information profession. Through MLA's corporate partner program, these companies have an opportunity to support MLA's educational efforts and future mission."

Businesses are invited to join MLA's corporate partner program with annual contributions of $500, $1,000, or $2,500.

MLA is a professional organization of more than 1,200 institutions and 3,800 individual members in the health sciences information field. MLA members serve society by developing new health information delivery systems, fostering educational and research programs for health sciences information professionals, and encouraging an enhanced public awareness of health care issues.

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This release is also available on MLANET at www.kumc.edu/MLA.

MLA PUBLISHES NEW DOCKIT ON LIBRARY VISITOR POLICIES

The Medical Library Association (MLA) recently released DocKit #9: Policies for Visitors to Health Sciences Libraries, a new DocKit designed to provide a variety of examples of policies that health
sciences librarians use regarding visitors to their libraries. For libraries without policy statements, this compilation may prove helpful when developing library visitor policy statements. Compiled by Terry Wiggins of the Eli M. Oboler Library at Idaho State University in Pocatello, Idaho, it may also be useful to those libraries interested in revising their current visitor policy statements.

By highlighting such issues as fees, time limitations, visitor privileges, categorization of clients, and equipment and material privileges, the DocKit explores some of the many different approaches taken toward library rules and policies.

DocKit #9: Policies for Visitors to Health Sciences Libraries also covers the various means through which libraries inform patrons about their policies including World Wide Web pages, brochures, and flyers.

The policies contained in the DocKit were taken from public and private institutional libraries throughout the United States. These institutions include a variety of schools — from those devoted to a single program to those serving a full complement of health sciences schools and programs as part of a university. The hospital libraries are affiliated with both hospitals that meet patient care needs and those devoted to research and education.

The libraries are grouped by type and are arranged by National Network of Libraries of Medicine (NN/LM) regions within each group.

DocKit #9: Policies for Visitors to Health Sciences Libraries can be ordered from MLA headquarters at a cost of $20.00 for members and $26.00 for nonmembers, plus shipping and handling. Call 312/419-9094 to place an order or visit the Catalog on MLANET at www.kumc.edu/MLA for more information about MLA products.

MLA is a professional organization of more than 1,200 institutional and 3,800 individuals members in the health sciences information field. MLA members serve society by developing new health information delivery systems, fostering educational and research programs for health sciences information professionals, and encouraging an enhanced public awareness of health care issues.

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This release is also available at www.kumc.edu/MLA.

NEW AWARD ASSISTS HOSPITAL LIBRARIANS

A new award proposed by MLA’s Hospital Libraries Section was approved by MLA’s Board of Directors at their September 1996 meeting. The Hospital Libraries Section/MLA Professional Development Award, will be offered twice a year to librarians who have been employed in hospitals or similar clinical settings within the last year. The award provides librarians with financial support for educational or research activities, and award winners will receive a cash prize of $800. Recognizing that many librarians would like to be involved in scientific research, but cannot obtain financial support from their institutions, the Hospital Libraries Section specifically included support for research. The award preamble states:

An endowed professional development award has been established by the Hospital Libraries Section of MLA to encourage participation in professional programs that will aid librarians working in hospitals and other clinical care institutions in developing and acquiring the knowledge and skills delineated in Platform
for Change (MLA’s Educational Policy Statement) and Using Scientific Evidence to Improve Information Practice (MLA’s research policy statement). The award may also be utilized to support reimbursement for expenses incurred in conducting scientific research such as professional assistance in survey research design, statistical analyses, etc.

MLA expects to present the first award in the Fall of 1997. The application deadline is July 15. An application form will be available on the Hospital Libraries Section Web site (www.njc.org/hls/hls.html) by March 1 or by contacting Beth Ruddy, Research and Professional Recognition Coordinator, Medical Library Association, Suite 300, Six North Michigan Avenue, Chicago, IL 60602-4805.

MLA is a professional organization of more than 1,200 institutions and 3,800 individual members in the health sciences information field. MLA members serve society by developing new health information delivery systems, fostering educational and research programs for health sciences information professionals, and encouraging an enhanced public awareness of health care issues.

CANADIAN LIBRARY ASSOCIATION
FOR IMMEDIATE RELEASE

Information Rights Week
April 21-27, 1997

January, 1997, Ottawa - The Canadian Library Association (CLA) has announced that April 21 -27 will be Information Rights Week in Canada.

This is the fourth annual Information Rights Week. The Week is an opportunity to increase public awareness of information policy issues, such as the information highway, privacy and access to government information.

The Canadian Library Association believes that the convergence of computers and high-speed telecommunications networks provides an increased opportunity for public access to information and participation in the democratic processes of society. Conversely, access and participation may be reduced through the imposition of user fees and monopoly control.

CLA also believes that libraries and librarians can play a leadership role within the community by ensuring that the public understands the impact of these issues. To support access at the local level, CLA’s Task Force on Information Policy has developed a kit which includes a poster, sample proclamation, brochure, bibliography and programming suggestions for use in libraries.

For further information, contact:

Brian Campbell
Convenor
CLA Task Force on Information Policy
Vancouver Public Library
350 West Georgia Street
Vancouver, British Columbia V6B 6B1
Telephone: (604) 331-4070
Fax: (604) 331-4080
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Kathy Murray, Editor: University of Alaska Anchorage, Consortium Library, Health Sciences Information Service, 3211 Providence Dr., Anchorage, AK 99508. 907.786.1611. (fax) 907.786.1608. afktn@uaa.alaska.edu.

Statements and opinions expressed in the newsletter do not necessarily represent the official position of the Chapter or the Editor. News and articles are welcome! Please include your name, library, address, phone and fax number, and email address (if available).

The editor reserves the right to edit submissions as necessary.

Articles from Northwest Notes may be reprinted without permission; credit would be appreciated.

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