



Northwest Notes

Newsletter of the
Pacific Northwest Chapter of the Medical Library Association

Volume 14, Number 1

January-March 1993

MESSAGE FROM THE CHAIR

Betty Jo Jensen

On January 29th, I attended 'President's Day' sponsored by the Washington State Library in Olympia. Invited were the presidents or chairs of library associations in Washington State (or the regional or national associations when the chair was a Washington resident). It was an opportunity for us to meet and share with each other the projects, problems and concerns of each of our organizations. Nancy Zussy, the state librarian, gave us a quick overview of what is happening with the State Library and what they foresee for the future.

In this time of economic uncertainty, money problems are high on the list of everyone's concerns; money to run our organizations and money to run our libraries. Everyone is being asked to do more, with less. There is continued concern over the fate of librarians, especially in small, special libraries. The State Library has been spared the very deep cuts that have been asked of some other government agencies and are being given the opportunity to implement their long range strategic plans.

Many of the other problems sound very familiar. How to provide services to users in remote areas and copyright issues are two that come to mind. Censorship and access to information issues were of especial interest to the public and academic librarians. However, Nancy Zussy said that in all of her recent talks with state legislators, she was never once asked about Madonna.

The Internet seems to be an exciting topic for more than medical librarians. Public access terminals are being placed in selected libraries all over the state of Washington in a pilot project sponsored by the State Library. I can hardly wait to see the length of the lines at those terminals.

Interest in cooperation with medical libraries was expressed by almost everyone, especially the public and law librarians. We work in a subject area where many librarians feel they have neither the expertise nor the collection to provide adequate information.

No problems were solved in this day-long meeting, but it was an interesting day for me and I nice official start to my duties as chair of PNC/MLA. As many of you know, I broke my ankle rather badly in October and spent a week in the hospital and almost another month at home recuperating. Since my return to work I have been playing 'catch-up', and at a limp-a-long speed at that. This day away provided me with a breather and a chance to start thinking about our organization and the year ahead.

In This Issue

Around the Region	2
Automation Column	4
CE Opportunities	4
CE Survey	7
Chapter Goals	3
Governmental Relations Column	5
Membership Committee	3
Message From The Chair	1
MLA News	6
Officers and Committee Chair	Insert
Proposed Budget	5
Publications	4
Recognition Award Criteria	4
Recipients	4
Treasurer's Report	5

Around the Region

Oregon

The entire library staff at Kaiser's Center for Health Research has been laid off effective April 15. This includes two professional librarians and two technicians. This will be a great loss to this region as the center has a unique collection of health services research material.

Effective Jan. 1, 1993 the Librarian's position at Emanuel Hospital Library was brought up to full time.

St. Vincent and Providence Medical Centers have received approval to purchase and mount CD+'s PLUSNET2 local area network across the city on the Sr. of Providence's regional network. The goal is to complete installation within six months.

Madelyn Hall, Library Director at Good Samaritan, is making the ultimate sacrifice by presenting the Pediatric Resource file that she developed for pediatric ophthalmologists at the annual meeting of the American Association of Pediatric Ophthalmology and Strabismus in PALM SPRINGS on April 17-21, 1993. The file is a 120+ page bibliography of consumer resources appropriate to vision and eye disorders that can be used by patients and their families.

Mid-Columbia Medical Center in the Dalles (a Planetree model hospital) was featured on the much acclaimed PBS special, *Healing and the Mind* with Bill Moyers. Their Patient Resource Center recently received a \$250,000 endowment.

Washington State

New officers have "rotated in" for the Inland NorthWest Health Science Libraries (INWHSL) group; the ICNE's Bob Pringle is chair for 1993; Kootenai Medical Center's Marcy Horner is vice-chair. Arleen Libertini from Empire Health Services was elected secretary.

Eastern Washington University and Washington State University have combined their library operations in Spokane, under the acronym CALS (Combined Academic Library Services), and included the Spokane Medical Library at their new location. Jeanne Wagner, the new medical library specialist, and David Pappas, the librarian, can be reached at 509.458.6412. Their fax number is 509.623.4394.

The Seattle Area Hospital Library Consortium (SAHLC) will begin a pilot

project with the University of Washington for document delivery. Beginning January 1, 1994, all participating SAHLC libraries will send their ILL requests via DOCLINE to the UW before going to each other or to other libraries in the region. Requests not found at the HSLIC but available at other campus libraries will be processed through the HSLIC photocopy/document delivery department. Billing will be quarterly and adjusted yearly. The impact on all participants will be evaluated, and if found to be successful, will be opened to other libraries in 1995. During 1994, participating SAHLC libraries will request that they be moved in all other libraries DOCLINE routing maps to a cell AFTER the University of Washington. Nancy Press at the RML is aware of these developments and has agreed to adjust routing maps as needed. SAHLC libraries are aware that this project may have an impact on your library, so this notice is being given as early as possible. The SAHLC libraries will be meeting in April to discuss many topics surrounding document delivery in the coming years. Pertinent information will be shared with others via *Northwest Notes*.

Canada

It seems that included with the National Library of Medicine announcement of new rate structures last fall was a surcharge for foreign users of NLM databases on CD-ROM networks. The basic idea of a surcharge for foreign users certainly is just and poses no problem. It turns out that the way NLM wants to impose the surcharge does pose a big problem for those of us interested in providing network access to NLM produced data! What is slowly emerging from talks with CD-ROM vendors is that NLM wants to charge foreign users in the same manner that tape licensees are charged. This means a VARIABLE surcharge based on usage. The figures I have seen are: \$2.50 /connect hours, \$.02/1000 characters and \$.02/offline citation. NLM apparently expects the CD-ROM vendors to build metering functions into their software so that this can be done.

It strikes me that this is an extremely retrograde step for an organization like NLM to take. NLM deserves credit for the steps that they have taken over the years to make their information resources available to the widest possible group of users. By taking this usage approach to the foreign surcharge outside of the US, NLM has made dissemination of their information much more difficult. At one stroke the important consideration of a fixed price is wiped out by adopting this variable surcharge. Charging by citation printed etc. is a relic of the days of searching on large mainframe based remote systems. A much more reasonable way to handle the charging is to licence per simultaneous user with an appropriate surcharge for foreign users.

As I mentioned before I have no problem with a foreign surcharge - I only begin to get concerned if it is so large as to seriously undermine the possibility of offering networked access or is so technically complex that compliance becomes a major pain! The adoption of the variable charge makes me wonder whose interest NLM is trying to protect. The various commercial database vendors who mount MEDLINE and/or their income from MEDLARS? I am quite upset about this as should be any "foreign" user of CD-ROM versions of NLM's databases who wants to improve access to their invaluable information resources via networking!

I would be interested to hear from anyone else who has run into this problem and curious about how you plan to deal with it. Dismayed and disappointed in Canada! George Beckett, Health Sciences Library, Memorial University of Newfoundland, St. John's, Nfld., A1B 3V6, Phone: (709)737-6670, FAX: (709)737-6866, Internet: GEORGER@KEAN.UCS.MUN.CA

[editor's note]: I asked George's permission to use his message which was sent to participants of the MEDLIB-L discussion list. His response was "you are welcome to use the message. Please encourage readers to follow the discussion via MEDLIB-L".

Lois Ann Colaianni, representing NLM, replied to George. Her response can be found on page 7. Next issue: the continuing discussion of this topic!

Pacific Northwest Chapter Goals - 1993

1. Foster professionalism within the membership.
Responsibility: Executive board, members
2. Maintain a current computerized membership list for compliance status and new member recruitment and conferences.
Responsibility: Membership committee
3. Provide quality continuing education programs for members.
Responsibility: Education Committee
4. Continue publication of a timely, relevant newsletter for the members 5 times a year.
Responsibility: Publication Committee, Newsletter editor, chair-elect, committee chairs, members
5. Advise members of current legislative issues. Communicate via a column in *Northwest Notes* at least twice a year.
Responsibility: Governmental Relations Committee
6. Present an informative and educational chapter meeting.
Responsibility: Program Committee
1993 - Portland, OR
1994 - Coeur d'Alene, ID
1995 - Western Washington
1996 - Montana
7. Continue joint ventures with other professional groups, including joint CE.
Responsibility: Executive Board, Education Committee
8. Revise Chapter MAP for 1993-1997.
Responsibility: Executive Board
9. Provide funds for members to attend educational meetings with the provision that they in turn will report back to others in their region.
Responsibility: Executive Board
10. Increase non-dues income.
Responsibility: Executive Board, Education Committee

11. Develop goals for annual meetings to optimize attendance and user satisfaction.
Responsibility: Executive Board, Education Committee, Program Committee

12. Facilitate individualized learning by purchasing self-learning programs for the PNC Lending Library or by designing a course.

Responsibility: Executive Board, Education Committee

MEMBERSHIP COMMITTEE REPORT

Leza Hamby, Chair

As of January 1993, there are presently 219 current members of PNC/MLA. This includes 5 life members. Membership Renewal Forms were mailed to all members, separately from this newsletter in January. FRIENDLY REMINDER...DON'T FORGET TO RENEW YOUR DUES AND MEMBERSHIP IN PNC/MLA FOR 1993!!! Annual dues are \$15.00 (US) or \$18.00 (CDN). Dues cover one CALENDAR year. This will be the last issue of Northwest Notes that you shall receive if you have not renewed.

These individuals comprise the PNC/MLA Membership Committee for 1993. In an effort to increase membership and strengthen PNC, please contact these individuals as you are aware of personnel changes that occur within your respective states and provinces. Your assistance and cooperation in this endeavor is sincerely appreciated.

Alaska Representative

Jeri van den Top
Alaska Health Sciences Information Services
Consortium Library - University of Alaska
Anchorage
3211 Providence Drive
Anchorage, AK 99508
907.786.1870; FAX: 907.786.1608

Idaho Representative

Lola Conner
St. Luke's Regional Medical Center
Medical Library/HIRC
190 East Bannock
Boise, ID 83712
208.386.2277; FAX: 208.384.0254

Montana Representative

Kim Granath
St. Patrick Hospital
Library
500 W Broadway
P.O. Box 4587
Missoula, MT 59806
406.543.7271; FAX: 406.543.8992 (In Admin)

Oregon Representative

Carolyn Olson
Emanuel Hospital & Health Center
Library Services
2801 North Gantenbein
Portland, OR 97227
503.280.3558; FAX: 503.280.3757

Washington Representative

Linda Milgrom
Pacific Northwest Region, NN/LM
University of Washington SB-55
Seattle, WA 98195
206.543.8262; 800.338.7657; FAX: 206.543.2469

Canadian Representative

Cliff Cornish
Greater Victoria Hospital Society
Library
Royal Jubilee Hospital
1900 Fort Street
Victoria, BC V8R 1J8
604.595.9723; FAX: 604.595.9274

Please welcome the following individuals as **new members** to PNC/MLA for 1993:

Danielle Haas
Virginia Mason Medical Center
Seattle, WA

Arlene Higgs
Gerontology Research Centre
Vancouver, B.C.

Wendy Hunt
Workers Compensation Board Library
Richmond, B.C.

Caroline Mann
Portland, OR

Nancy Pollman
Ribi Immunochem Research, Inc.
Hamilton, MT

PNC/MLA RECOGNITION AWARD

The Membership Committee has developed the following information regarding the chapter recognition award. Recipients of this award must meet the following criteria: "Any individual that has demonstrated a recognizable contribution to PNC/MLA through offices held, committee service, or any other PNC/MLA related activities". Each person meeting this criteria will receive a life-membership to PNC/MLA and a certificate of appreciation. Recipients of this award shall be announced at the annual business meeting and shall be presented with a certificate by the Chair. If the honoree is not present, the certificate of appreciation will be mailed. Recipients of this award shall be published in *Northwest Notes*. The PNC/MLA Board shall be notified by the Membership Committee state/province representatives as to which individuals may be eligible to receive this award.

Currently, PNC/MLA has five lifetime members: Gerry Oppenheimer, Bill Fraser, Melvina Stell Marble, Jane Belt and Isabel McDonald.

PUBLICATIONS

Do statistical question make you feel lost in a jungle of numbers? Let this new 77 page bibliography be your guide. *Finding the Figures: An Annotated Guide to Selected Health Statistics* compiled by Lou Pray and Janet G. Schnall of the University of Washington. This reference work lists 800 and Washington State phone numbers for agencies and associations with health-related statistical information, suggests online databases rich in statistical data, recommends general guides to statistical literature, gives annotations of over 140 excellent sources to help answer the toughest health-related statistical questions and is accessible by a MeSH subject index. Copies are available from the University of Washington, Health Sciences Library and Information Center, SB-55, Seattle, WA 98195, ATTN: Shelby Eaton or call 206.543.3395. Make the check payable to University of Washington for \$10.00 with includes shipping and handling.

The third edition of the *American College of Physicians Ethics Manual* can be found in *Annals of Internal Medicine* 1992 December 117(11):947-960.

The Agency for Health Care Policy and Research (AHCPR) has begun publishing a series of clinical practice guidelines which are available for no charge. Each one comes in three different forms: Clinical Practice Guideline, Quick Reference Guide for Clinicians, and Patient's Guide. So far, these have been issued on the topics of urinary incontinence, pain management and pressure ulcers in adults. To get on the mailing list call 800.358.9295 or write AHCPR Publications Clearinghouse, PO Box 8547, Silver Springs, MD 20907.

"Drug File: a comprehensive bibliography on drugs and doping in sports" is a new bibliography from the Sport Information Resource Centre (SIRC) dealing with all the issues surrounding doping and drug abuse at every level of sport throughout the world. It lists more than 4,000 references published between 1984 and 1991 and is available for \$50 (cdn) from SIRC, 1600 James Naismith Drive, Gloucester, Ontario K1B 5N4. Phone 613.748.5658 or fax 613.748.5701.

"Quality assurance in libraries: the health care sector" edited by Margaret Haines Taylor and Tom Wilson is available for \$55 (cdn) from the Canadian Library Association, 200 Elgin Street, Suite 602, Ottawa, Ontario K2P 1L5. Phone 613.232.9625.

CONTINUING EDUCATION OPPORTUNITIES

April 18-21 "Information Technologies: On the Frontiers of Learning", 2nd annual meeting will be held at the University Center of the University of Montana. This event will feature speaker presentations on the latest developments in information technology affecting schools and libraries. Topics include innovative projects in education, library sciences, scientific research, and health care as well as tutorials, workshops, and demonstrations. Registration fee is \$65.00 with a \$10.00 late fee added after April 9. Contact Continuing Education 406.243.2900.

May 20 "Appreciating the Art of Fundraising: a Symposium on Applications to Health Sciences Libraries". This full-day symposium will be lead by Michael O'Mahoney, Director of Development, Northwestern University Medical School, Chicago, IL. Program highlights: The Development Process, Making the Process

Work, Measuring Your Success, Success Stories and Why They Worked, The Library Director's Role, and Developing a Fundraising Plan. Registration is limited to the first 100 participants. A form is included in the MLA Preliminary Program. For additional information, contact the symposium organizers, James Shedlock 312.503.8133 or fax 312.503.8028 or Diane Schwartz 716.829.3176 or fax 716.829.2308.

MLA Journal Club For many members, attending chapter or annual meetings is increasingly difficult because of time, distance or finances. The MLA journal club can provide an alternate method for obtaining CE credit. First, only three participants are needed. Second, the format can be as flexible as you need it to be. The reading is minimal since only three articles are needed for the topic or theme. Participants can combine more than one discussion session on a single date in order to conserve their time. A total of six discussion sessions are needed. Third, MLA contact hours/credit is available for documented participation. These contact hours are unlimited and 4 points are earned for each six-meeting series. A maximum of twenty hours can be applied for each renewal or upgrade to membership in the Academy of Health Information Professionals. Last, learning opportunities from this method can be tailored to meet your specific informational needs while providing professional interaction. Contact MLA for a start-up packet if you'd like to try this new self-directed learning method.

AUTOMATION COLUMN

The following advantages of getting an Internet account were shared with the MEDLIB-L discussion list in early February by Dr. Tan Tin Wee, Department of Biochemistry, National University of Singapore:

- access to all library catalogs through out the world
- Gopher network information retrieval of information from major campuses throughout the world
- network newsgroup forums covering 2000 different topics
- telnet access to major bibliographic and repository databases throughout the world

FROM THE TREASURER

Maryanne Blake

This year, in response to a number of requests I have started sending receipts. If you've paid your dues for 1993 you should receive a receipt, either in the U.S. mail or on e-mail. If you listed an Internet address on your membership form then you will receive your receipt over the Internet. We may be the first MLA chapter to send its members electronic receipts and they save money, time and trees. Allow a few weeks for the processing of your dues and then if you have not received a receipt you can contact me at (206) 543-8262 or use my Internet address blakema@u.washington.edu.

If you haven't sent in your dues, remember, they are should be paid by March 31, 1993. If they are not, Leza Hamby, Membership Chair, will be sending out second notices. Your name will be dropped from the mailing list if dues are still not paid. You won't want to miss a single issue of *Northwest Notes* or miss news of the meeting in Portland so be sure to renew your membership NOW! Included in this issue is the final Treasurer's Report for PNC/MLA for 1992. A detailed, 8-page accounting of income and expenses is available from Maryanne Blake, Treasurer.

Automation Column (cont'd)

- access to all ftp sites for retrieval of public domain (free) software to DOS, MAC, UNIX, VAX, etc. software applications
- realtime communication with colleagues who are on internet using "talk" programs

We would add specific discussion lists, such as MEDLIB-L which gives access to the reference assistance of colleagues throughout the world. Questions posed in the morning are often answered that day. Lists exist for various types of automation areas (such as CDPLUS, NOVEL, networking CD-ROMs, etc.). As Dr. Tan says in his close, you'll "wonder why you weren't networked earlier" once you've made the connection!

Professional Calendar

May 16-19, 1993	MLA Annual Meeting, Chicago, IL.
June 12-16, 1993	Canadian Health Libraries Association Annual Meeting, Banff, Alberta, Canada. Contact Barbara Hatt, Alberta Children's Hospital, 403.229.7077 or fax 403.229.7221.
June 26-July 1, 1993	ALA Annual Conference, New Orleans. Contact ALA 800.545.2433.
October 20-22, 1993	PNC/MLA Annual Meeting, Benson Hotel, Portland, OR. Contact Peggy Baldwin 503.230.6075.
Nov 1-3, 1993	Online/CD-ROM Conference and Exposition. Washington, D.C. Hilton and Towers. Contact Jeff Pemberton 800.248.8466.
May 19-26, 1994	MLA Annual Meeting, San Antonio, TX.

PNC/MLA Checking Account January 1, 1992		Proposed 1993 Budget	
Balance Forward	\$3,918.23	<u>INCOME</u>	
<u>INCOME</u>		Dues Income	3,250.00
Dues Income	3,150.30	Annual Meeting Income	3,450.00
Annual Meeting Income	2,758.99	Checking Account Interest	120.00
Checking Account Interest	117.25	Total Income	\$6,820.00
Total Income	\$6,026.54	<u>EXPENSES</u>	
<u>EXPENSES</u>		Annual Meeting	1,000.00
Annual Meeting	1,000.00	Board Meeting	1,800.00
Board Meeting	1,594.48	92 Annual Meeting	1,000.00
Board Travel	1,003.28	Board Meeting	1,800.00
Scholarships	200.00	Board Travel	1,000.00
Newsletter - printing & postage	1,873.95	Scholarships	200.00
Other Postage	148.69	Newsletter - printing & postage	1,900.00
Other Printing & Copying	31.23	Other Postage	200.00
Supplies	175.20	Other Printing & Copying	50.00
Other Printing & Copying	31.23	Supplies	250.00
Supplies	175.20	Expenses - Other	0.00
Expenses - Other	0.00	Total Expenses	\$6,400.00
Total Expenses	\$6,026.83	<u>POSSIBLE OTHER EXPENSES:</u>	
Balance in checking account on December 31, 1992	\$3,917.94	Contingency Fund	100.00
		New Membership brochure	320.00
		Amount:	\$420.00

GOVERNMENT RELATIONS COMMITTEE

Bob Pringle

We wanted to let you know, from as many quarters as possible, of the value of Internet "LISTSERV" software - bulletin boards hosted by some agency, which allow people to share messages about common concerns. MEDLIB-L@UBVM is a major one for us. In December, it carried a discussion started because a librarian was getting many "storepostings overflow" messages on MEDLINE. Several people commented on their experience (many were

having it, and thought it was their fault). As a result, in a few days MEDLARS saw the problem WAS a big one, and found a solution by increasing some search space for us. There are other examples as well; we strongly recommend that you get Internet access when you can. Your liaisons (Leslie Wykoff, Marcy Horner, Jeri van den Top, Bonnie Chadbourne, and I) continue to want to let you know what's happening in government circles that affects you, so you can take the individual actions that, together, have an impact on government's actions. Stay in touch!

MLA News

NEW MLA LEADERS

Members of the Medical Library Association elected these five colleagues to serve as officers and board members for the 1993/94 association year. Incoming President-Elect is Fred W. Roper, three new board members are Carole M. Gilbert, Christiane J. Jones, and Daniel T. Richards and Janet S. Fisher was elected as Section Council chair (this position also sits on the MLA Board). Their term of office will begin on May 19, 1993.

CHAPTER SHARING ROUNDTABLES AT MLA IN CHICAGO

The Chapter Council of the MLA will again be sponsoring roundtables at this year's meeting. Each table will focus on a theme or discussion topic with facilitators and resource people to help answer questions and to make sure that feedback is given. The topics include: annual meeting planning, bylaws, chapter chairs & incoming chairs, continuing education, finance/tax exempt status, governmental relations, honors & awards, membership, newsletter editors, planning, Platform for Change, professional issues, public relations, research and state groups. A box lunch will be available for those who wish to purchase one for \$13.00. Please indicate this on your MLA Annual Meeting pre-registration form. If you would like to participate without buying the lunch, please contact Nancy W. Clemmons, Lister Hill Library of the Health Sciences, University of Alabama at Birmingham, Birmingham, AL 35294-0013; phone 205.934.5460 or fax 205.934.3545.

Here is your chance to meet with others who share your same duties or interests in chapter activities. Mark your calendar and plan to attend this valuable forum.

Certification is Good for Your Professional Health!

Penny Ward,

Status & Economic Interests of Health Science Library Personnel Committee, MLA

Membership in the Academy of Health Information Professionals is an excellent way to help you reach your career goals, recognize your professional achievements,

and give yourself a competitive edge in the health information job market.

An analysis of classified ads in six recent issues of the MLA News reveals the advantage of Academy membership — nearly 25% of the positions advertised "preferred", "expected", or "desired" certification.

The Academy of Health Information Professionals is a professional development and career recognition program of the Medical Library Association. AHIP, established in 1989, certifies librarians on the basis of professional achievement and competency. It is a peer-reviewed program which rewards the personal investment of time and effort required for exceptional professional performance and contributions to the advancement of the Association and the profession from the entry level through one's professional career.

Membership is open to persons who are regular members or representatives of institutional members of the Medical Library Association and have completed the requirements of the Credentialing Program. There are four levels of membership in the Academy, each specifying more challenging requirements and recognizing a broad range of individual achievements. Levels of membership are Associate, Member, Senior Member and Distinguished Member. The level sought depends on one's level of achievement in the following four areas: academic preparation, professional membership, professional experience, and professional accomplishments, which may include continuing education, research, publishing and teaching.

Membership extends for a period of five years, and must be renewed at least every five years. Members may renew their membership at any time by completing a minimum of fifty hours of professional activities in the five years after full recognition or five years from the last date of renewal, whichever is most recent. Membership may be maintained at the highest level ever achieved in the Academy without a break in membership by completing the requirements for the Member level.

An "Information for Applicants" packet may be obtained by contacting the Professional Development Department, Medical Library Association, Suite 300, Six North Michigan Avenue, Chicago, IL 60602-4805, 312.419.9094.

NLM and CD-ROM Networks

Lois Ann Colaianni
loisann@lhc.nlm.nih.gov

Subject: NLM and CDROM charges
Response to: George Beckett

I read with interest your note on the CDROMLAN [listserv/discussion list] regarding NLM's charges for foreign users of MEDLINE. As you indicated NLM has a surcharge for all foreign use of MEDLINE and other databases. This is to recapture their fair share of the creation costs which domestic users pay through U.S. taxes.

The issue is how to apportion these fairly. In the early years when there were only tape users, the charges were fairly apportioned by actual use. First the use was calculated by connect time and subsequently by a combination of connect time and character charges.

When CD-ROMS came on the scene, NLM figured what the use might be on a single user CD-ROM and charged a flat amount. Now networked CD-ROMS handle as much use as some tape centers. Some CD-ROM systems are not really CD-ROMS but are cartridges. NLM would like to level the playing field by charging proportionally.

Since the CD-ROM users cannot or will not provide use data on which to base a flat fee, it is difficult to develop one. Licensees reject the notion of charging each licensee a flat amount since they point out the use of their systems vary. Since we have actually been ahead of many vendors in charging algorithms, that fairly apportion the charges, we would like to do that in this situation.

No one has an idea that is acceptable to the major parties involved. The solution must collect the foreign portion of the data creation costs. It must not discriminate by media. The surcharge must be the same irrespective of whether the user used a tape center or a CD-ROM.

I would welcome a way to obtain data on which to develop an annual flat fee.

Second 1992 PNC/MLA CE Survey Responses

230 PNC/MLA continuing education surveys were sent out in October using the PNC/MLA mailing list; 122 completed forms were returned. Your Regional Medical Library has been conducting this survey for PNC/MLA every year since 1983. The survey was carried out twice this year—once in January and once in October since we are changing the timing to coincide with planning for the PNC/MLA Annual Meeting. For more detailed results, contact Nancy Press at the RML.

1. **Library related education**
 99 - MLS 18 - college courses 4 - trained on the job

2. **Type of library**
 26 academic health sciences library
 7 academic library
 34 large hospital (200+ beds) library
 23 medium hospital (75 to 199 beds) library
 7 small hospital (1 to 74 beds) library
 23 other

3. **Courses** [Respondents were asked to put checks next to the five course topics that would be most useful.]
 92 using the Internet
 65 CD-ROM products--comparisons and evaluations
 52 the critical evaluation of health literature
 47 small LAN management
 42 statistical sources for health libraries
 42 development and management of a consumer health library
 41 business sources for health libraries
 40 writing and editing user documentation and library forms
 27 budgeting for the small library
 26 total quality management
 20 time management
 26 what can I do with my spreadsheet or database program? [Respondents were asked to specify program name and computer type. 23 software programs were mentioned with votes of 1 to 4 for any one program.]

4. **Course Format.** [Respondents were asked to check one.]
 102 course with lecture/discussion/exercises
 9 small group sharing session
 4 independent study with videotape or software
 2 independent study with self-paced manual

5. **Course Length.** Which of the following do you most prefer?
 75 - half day 34 - full day

6. **Fees.** For a course on a subject of high interest, what is the maximum fee you would pay?
 4 - \$25 57 - \$50 50 - \$100 9 - \$200.

7. **Credit.** Is MLA credit for a CE course an important factor for you?
 53 - yes 66 - no

Survey developed by the PNC/MLA CE Committee; results compiled by Nancy Ottman Press, Resource Sharing Coordinator, NN/LM, Pacific Northwest Region.

Northwest Notes
Kathy Murray, Editor
Providence Medical Center
Horton Health Sciences Library
PO Box 34008
Seattle, WA 98124

Northwest Notes is published five times per year by the Pacific Northwest Chapter, Medical Library Association.
Kathy Murray, Editor, Providence Medical Center, Horton Health Sciences Library, PO Box 34008, Seattle, WA 98124. Phone 206.320.3788; fax 206.324.5871; OnTymePMC; Internet kmurray@halcyon.com.

News and articles are most welcome! Please submit items via OnTyme, Internet or send them **on a diskette as ASCII files (text only; NO formatting!)**. Short items (under one page) may be submitted to the Editor as typed copy. Please specify clearly that items are for the newsletter. Include your name, library, address, phone, and fax number (if available) with all submissions. Call or write for further details.

The Editor reserves the right to edit submissions as necessary.

Articles from *Northwest Notes* may be reprinted without permission; credit would be appreciated.

To join the Pacific Northwest Chapter, send membership dues to:

Maryanne Blake
Pacific Northwest Region, NN/LM
Health Sciences Library & Information Center
University of Washington, SB-55
Seattle, WA 98195

DUES: \$15.00 U.S.
\$18.00 Canadian

MAKE CHECK PAYABLE TO PNC/MLA

Your Name: _____

Address: _____

(You may use home or work address)

Circle those that apply: **Renewal** **New Member**

Membership type requested:
Individual **Institutional**

Are you a member of the Medical Library Association?

Yes No

Pacific Northwest Chapter of the Medical Library Association

Officers

Chair

Betty Jo Jensen
Evergreen Hospital Medical Center
12040 NE 128th Street
Kirkland, WA 98034
206.899.1892 Fax: 206.820.1898
OnTyme: evgrm
Internet: evgrm@halcyon.com

Chair-Elect

Patrice O'Donovan
Health Sciences Library
Oregon Health Sciences University
3181 SW Sam Jackson Park Road
Portland, OR 97201
503.494.3219 Fax: 503.494.5241
OnTyme: ohsu
Internet: odonovan@ohsu.edu

Secretary

Steve Rauch
Merle West Medical Center
Library
2865 Daggett Street
Klamath Falls, OR 97601
503.883.6236 Fax: 503.883.6261
OnTyme: mwmc
Internet: rauchs@oit.osshe.edu

Treasurer

Maryanne Blake
Pacific Northwest Region, NN/LM
University of Washington, SB-55
Seattle, WA 98195
206.543.8262 or 1.800.338.rmls
Fax: 206.243.2469
OnTyme: uwsl/rml
Internet: blakema@u.washington.edu

Chapter Council Representatives

Cliff Cornish (Representative)
4006 Grange Rd.
Victoria, B.C. Canada V8Z 4V3
604.595.9612 Fax: 604.595.9274
Envoy roy.jub
Internet: ccornish@sol.uvic.ca

Marcy Horner (Alternate)
Kootenai Medical Center
Medical Library
2003 Lincoln Way
Coeur d'Alene, ID 83814
208.664.7445 Fax: 208.664.1600
OnTyme: kootenai
Internet: hornerm@guest.nwnet.net

Membership Secretary

Leza Hamby
Rocky Mountain Laboratory
Biomedical Research Library
903 S. Fourth Street
Hamilton, MT 59840-2999
406.363.3211 x211 Fax: 406.363.6406
OnTyme: rmlh
Internet: lsh@rml.niaid.pc.niaid.nih.gov

Past-Chair

Dolores Judkins
Health Sciences Library
Oregon Health Sciences University
3181 SW Sam Jackson Park Road
Portland, OR 97202-3098
503.494.3478 Fax: 503.494.5241
OnTyme: ohsu
Internet: judkinsd@ohsu.edu

Committee Chairs

Archives

Janet Schnall
University of Washington, SB-55
Seattle, WA 98195
206.543.7474 Fax: 206.543.8066
OnTyme: uw/hsl
Internet: schnall@u.washington.edu

Bylaws

Jan Schueller
Battelle Seattle Research Center
Library Services
4000 NE 41st Street
PO Box 5395
Seattle, WA 98105-5428
206.528.3372 Fax: 206.528.3553
Internet: jh_schueller@pnl.gov

Education

Kathy Nelson
Madison Memorial Hospital
Medical Library
400 East Main
PO Box 310
Rexburg, ID 83440
208.356.3691 Fax: 208.359.6457
OnTyme: mdsnmh

Governmental Relations

Bonnie Chadbourne
St. Vincent Hospital & Health Center
Health Sciences Library
1233 North 30th
PO Box 35200
Billings, MT 59101
406.657.7004 Fax: 406.657.7580
OnTyme: stvh/mf

Library Automation & Technology

Peggy Baldwin
Providence Medical Center
Medical Library
4805 NE Glisan
Portland, OR 97213
503.230.6075 Fax: 503.232.4298
OnTyme: pmcp

Membership

Leza Hamby
Rocky Mountain Laboratory
Biomedical Research Library
903 S. Fourth Street
Hamilton, MT 59840-2999
406.363.3211 x211 Fax: 406.363.6406
OnTyme: rmlh
Internet: lsh@rml.niaid.pc.niaid.nih.gov

Program

Peggy Baldwin
Providence Medical Center
Medical Library
4805 NE Glisan
Portland, OR 97213
503.230.6075 Fax: 503.232.4298
OnTyme: pmcp

Publications

Kathy Murray
Providence Medical Center
Horton Health Sciences Library
PO Box C-34008
Seattle, WA 98124
206.320.3788 Fax: 206.324.5871
OnTyme: pmc
Internet: kmurray@halcyon.com

Nominating

Dolores Judkins
Health Sciences Library
Oregon Health Sciences University
3181 SW Sam Jackson Park Road
Portland, OR 97202-3098
503.494.3478 Fax: 503.494.5241
OnTyme: ohsu
Internet: judkinsd@ohsu.edu

Research

Marcy Horner
Kootenai Medical Center
Medical Library
2003 Lincoln Way
Coeur d'Alene, ID 83814
208.664.7445 Fax: 208.664.1600
OnTyme: kootenai
Internet: hornerm@guest.nwnet.net